www.thedssr.com



ISSN Online: 3007-3154 ISSN Print: 3007-3146

DIALOGUE SOCIAL SCIENCE REVIEW

Vol. 3 No. 4 (April) (2025)

The Disclosure Dilemma: Examining Consumer Response to Sponsored Content Transparency in Influencer Marketing

Faryal Munir

MPhil Scholar, Quaid-i-Azam University, Islamabad Email: faryalmunir759@gmail.com

Dr. Zonaib Tahir

Assistant Professor, Quaid-i-Azam School of Management Sciences, Islamabad Email: zonaib@qau.edu.pk

Fatima Noor

MPhil Scholar, Quaid-i-Azam University, Islamabad Email: fatimanoor5006@gmail.com

Nasir Muhammad

MPhil Scholar, Quaid-i-Azam University, Islamabad Email: nasirmuhammad17180@gmail.com

Abstract

This research investigates how transparent sponsorship disclosure affects consumer trust along with their levels of engagement and purchasing outcomes. Research using mixed methodology demonstrates that non-sponsored content delivers higher viewer engagement levels due to authenticity assumptions, but sponsored content requires specific clear storytelling practices for positive reception. Brand awareness results from macro influencers while micro influencers succeed at building strong trust relationships with specific target audiences. Marketing success actively depends on transparent sponsorship disclosures, authentic approaches and premium-quality content which creates trust among consumers. Future research needs to examine different ways brands reveal sponsorship along with long-term impact of transparency and how TikTok and other emerging platforms affect consumer trust.

Keywords: Influencer Marketing, Sponsorship Disclosure, Non-Sponsored Content, Purchase Behavior

Introduction

Influencer marketing has emerged as one of the strong models for firms to reach consumer due to the dynamism in the digital marketing era by producing content that evokes perceived authenticity and relevance (Uzunoğlu & Misci Kip, 2022). However, the move to openness, customer trust and ethical advertising practices has been raised by some new concerns due to the use of sponsored content (De Vries et al., 2012). It is especially important to know how sponsorship disclosure influences the consumer's perception and behavior because the usage of influencers is gradually gaining popularity and is projected to reach \$21.1 billion in the global market by 2025 (Influencer Marketing Hub, 2023).

The "disclosure dilemma" is a multifaceted problem in the contemporary digital

www.thedssr.com



ISSN Online: 3007-3154 ISSN Print: 3007-3146

DIALOGUE SOCIAL SCIENCE REVIEW

Vol. 3 No. 4 (April) (2025)

marketing landscape and decides what the companies and influencers cut in front of the target audience and the company's goals and expectations. Sponsorship information that is important for consumers to have should be disclosed and this is demanded by regulatory bodies like the Federal Trade Commission (FTC) though, there is limited literature on issues of effectiveness of some of these disclosures and consumer response (Kim et al 2019:339). Through this study, the knowledge gap regarding the level and form of sponsorship disclosure is narrowed based on a comprehensive analysis of its influences on consumer interest, impression, and credibility following a variety of products and influencers.

Purpose of the study

The aim of this paper is to conduct exploratory research to examine the impact of sponsorship disclosure of influencer marketing. Specifically, the research aims to:

- 1. Explore several disclosure techniques that can impact consumer engagement rates
- 2. Evaluate the extent to which consumers are accurate in recognizing sponsored content
- 3. Assess the relation between the degree of disclosure and the amount of perceived credibility of the contents.
- 4. Examine the variation in credibility and trust in relation to different styles of disclosure and kinds of products.

Research Questions

- 1. What disclosure methods are most identifiable and effective?
- 2. How are influencers' trust and credibility affected by different types of disclosure?

Literature Review

Evolution of Influencer Marketing

Social media's introduction of influencers, who have been perceived as more genuine and relatable, allowed for direct communication with consumers (Gammarano et al., 2024). Since customers are more inclined to interact with influencers, they believe to be reliable, research highlights the significance of authenticity in influencer marketing (Kumar et al., 2024). Today's influencers serve a variety of marketing techniques and consumer demographics, ranging from micro-influencers to meta humans (Gammarano et al., 2024).

Influencer Marketing

According to Haenlein et al. (2020, p. 17), "a social media influencer is an individual who has built a significant following on a platform people would not know they are following until they are informed." Influencers disseminate information, and they are often assumed to be experts in certain fields which include styling, physical training, culinary, or tourism, among others, as noted by De Veirman et al. (2017) and Haenlein et al. (2020). Classification of social media influencers differs from other types of key opinion leaders or 'traditionally famous' people, who get followers from other domains of life (sportsmen, singers, actors, etc.), Nevertheless, the boundary between social media

www.thedssr.com



ISSN Online: 3007-3154 ISSN Print: 3007-3146

DIALOGUE SOCIAL SCIENCE REVIEW

Vol. 3 No. 4 (April) (2025)

influencers and celebrities are increasingly blurry – some influencers are brands themselves now (Forbes, 2016), Celebrities use social media platforms as a tool to amplify their stardom and engage with the audience (Ha In addition, common practice is also for social media influencers to.

Influencers Classification

A common way to group social media influencers is by their follower counts, which are measures of the number of people influencers can reach. Other classes include two-class ones, like nano, which is less than 10,000 followers; and two-class ones like micro, which is between 10,000 and 50,000; mid-tier, between 50,000, and 500,000; macro, between 500,000 and one million; and mega, which is more than one million (Mediakix, 2021). In fact, many influencers 855 are micro-influencers.More specifically macro-influencers include international celebrities while meso-influencers are the online users, most of whom go for paid working fulltime (Boerman 2020). Another line of research divides the influencers depending on the number of "likes" they get from the following audience.

Wherein, those influencers who possess an average ratio of 1, 000 - 100, 000likes are considered as the micro influencer, and those who have 100, 000 - 1, 000, 000 likes are considered as macro influencer (Kay et al., 2020). Campbell and Farrell (2020) divided influencers into nano, micro, macro, mega, celebrity, based on the depth of authenticity, level of approachability, perceived professionalism and popular culture. Scholars have sometimes applied the 'celebrity' sub-type, which comprises of expert, celebrity or common endorsers, when analyzing influencers (Kay et al., 2020). For our research purpose, we apply a simplified two-group categorization: a micro influencer with follower counts below 500,000 and a macro influencer with follower counts above 500,000. Another feature that can significantly distinguish the influencers from one another is the "theme" that defines their online personas, such as parenting blog, fitness, tech-nerd, fashionista, or foodie (Forbes, 2020). Finally, some companies and organizations evaluate influencers based on their prior work, using general quality standards to the images or captions or metrics of the quantity and range of prior product recommendations by Statista (2018b).

Sponsorship Disclosure

The way influencers incorporate the sponsorship messaging to make them easily noticeable by the targeted audience is called sponsorship disclosure (Kim & Kim, 2021; Stubb et al., 2019; Wojdynski et al., 2018; Zhou et al., 2021). Sponsorship disclosure, a genuine marketing strategy applied by social media influencers, is significantly determined by the extent of inducement (Audrezet et al., 2020; Chen et al., 2023). To illustrate, some influence wants to disclose sponsorship in a concealed or non-proclaimed approach to please business, while others use a proclaimed method. Sponsorship disclosures help to reduce the effectiveness of advertisement by creating favorable persuasive information and the counter argument within the followers. Hence, the choice to conceal sponsorship or to indirectly recommend a merchant can be done out of influence by a merchant and may not be a genuine suggestion, which again trashes follower chances to deduce and trust the influencer present in sponsorship.

The earliest works, however, revealed that followers did not and still do not have

www.thedssr.com



ISSN Online: 3007-3154 ISSN Print: 3007-3146

DIALOGUE SOCIAL SCIENCE REVIEW

Vol. 3 No. 4 (April) (2025)

a problem with the complete and clear identification of sponsored influencer content (Chen et al., 2023; GiuffrediKahr " et al., 2022; Karagür et al., 2022; Stubb & Colliander, 2019). Regardless of the growing legitimacy of sponsoring and claiming sponsorship, their intention and genuine motives remain unblemished because, despite being business-oriented, they are influencers (Chen et al., 2023). They must get sponsorship in a bid to come up with content. While sponsorship is considered as a sign of success, influencers are encouraged to enhance content for viewers. Furthermore, decreasing consumer skepticism and improving post transparency by providing exact information about sponsorship, influencers can enhance source trust (Chen et al., 2023; Giuffredi-Kahr " et al., 2022; Karagür et al., 2022; Stubb & Colliander, 2019).

Disclosure Types

According to Carr and Hayes (2014), there are four main categories of sponsorship disclosure: These include no disclosure, impartial disclosure, implied disclosure, and explicit disclosure. When other circumstance failed to affect or predispose the assessment of the specific product or service, this is referred to as biased disclosure (Stubb and Colliander, 2019). While the earlier kind of deception occurs where an influencer receives sponsorship payment or other benefits for making a public assessment of a product or service, the latter concerns ambiguous endorsements where an influencer may have vested interests, though it is not apparent where the information has been sourced from (Carr, & Hayes, 2014). In terms of sponsorship disclosure, customers as well as influencers are affected in influencer marketing. Scholars have also examined the impact of viewers' or buyers' impressions of such ads, in connection with sponsored content that appears sponsored (Kay et al., 2020). Preferences and attitudes influence how the audience feels about sponsored recommendations depending on how much the influencers are disclosing about the sponsors, products, brand, trust propensity, source credibility or communication quality (Lu et al., 2014).

Consumer Response to Transparency in Influencer Marketing

Consumer response to transparency in influencer marketing is critical because it directly influences consumer trust, engagement, and purchasing decisions. Authenticity, which is increasingly becoming valued by consumers in the digital marketplace, is fostered by transparency. Transparency in influencer marketing builds trust since consumers are more likely to engage with influencers who disclose their partnerships and sponsorships (Waltenrath, 2024). Public disclosures may be less engaging for the advertisements at first; however, they tend to result in higher future engagements for non-advertisement posts and can be long-term consequence of disclosing information(Waltenrath, а 2024).Consumers like influencers that have honest reviews and proper detail that improve their decision-making process(Szakal et al., 2024). Authenticity and knowledge are highly influential on consumers' perception, which brings transparency to the fore for credibility building(Apostol & Zaharia, 2023). Understanding how consumers react to transparency is crucial for brands to successfully traverse the multibillion-dollar influencer marketing sector (Bala et al., 2024).

www.thedssr.com



ISSN Online: 3007-3154 ISSN Print: 3007-3146

DIALOGUE SOCIAL SCIENCE REVIEW

Vol. 3 No. 4 (April) (2025)

Research Gap Identification

Huddersa and Loub, (2023) suggested in their article to evaluate the effects of sponsorship disclosures and investigate how they enhance the openness of influencer strategies and people's comprehension of the business agreements underlying those sponsored.

Theoretical Framework: Persuasion Knowledge Model

According to Friestad & Wright (1994) and Hibbert et al. (2007), persuasion knowledge is the information and viewpoints that persuasion targets (such as customers) are aware of, assess, and react to in persuasion attempts (such as ads and endorsements) by persuasion agents (such as marketers and advertisers). For making predictions, we use the persuasive knowledge model (Friestad & Wright, 1994). It provides predictions about the way in which consumers will respond to persuasive material like advertisements. It makes the claim that customers may only oppose persuasion if they are aware of the argument. With time and expertise with different persuasive techniques used by advertisers or marketers, they become more adept at doing so. Aware of attempts at persuasion, consumers, among others, attempt to evaluate their appropriateness and effectiveness; appropriateness refers to consumers' perceptions of, for example, how strongly the tactics influence them.

Customers choose their response based on their evaluations, employing coping strategies such as discounting, disregarding, or accepting attempts at persuasion (Friestad & Wright, 1994). The relationships between sponsors and branded posts in influencer marketing are often unclear, especially when the posts resemble noncommercial content (FTC, 2015). Moreover, influencers often embed advertising content within positive comments, such as "have a great day, followers." Thus, for the customers to identify the postings as an advertisement and leverage their influence abilities, it is essential that the sponsorship be disclosed (e.g., Boerman et al., 2017; De Veirman & Hudders, 2020; Wojdynski & Evans, 2016).

Methodology

A mixed-methods technique was used in the research study to thoroughly examine customer attitudes and perceptions about sponsored content. To better understand the dynamics of influencer marketing, content analysis and focus groups were conducted.

Content Analysis

During the content analysis phase, sponsored and non-sponsored content from meta platforms were systematically examined. We created a thorough coding framework to examine engagement metrics (likes, comments, shares), influencer follower counts, and type of content. To guarantee representational variety, the sample was divided across different categories, including food, fitness, technology, and beauty. Content analysis includes both sponsored and nonsponsored videos of macro and micro influencers.

- 1. Platform: Meta
- 2. Influencer category: Micro and Macro
- 3. Content Type: 1-minute Reels

www.thedssr.com



DIALOGUE SOCIAL SCIENCE REVIEW

ISSN Online: 3007-3154 ISSN Print: 3007-3146

Vol. 3 No. 4 (April) (2025)

- 4. Disclosure type: Explicit/In-text disclosure, No clear disclosure
- 5. Category: beauty/fashion, food, fitness, technology

Focus Groups

We conducted four focus groups (number of people in each focus group n = 6 - 8) representing a range of demographic characteristics. Purposive sampling was used to choose participants, guaranteeing representation across gender, socioeconomic status, and age categories (18–30). Each focus group session lasted between 15 to 20 minutes. After seeing a selection of sponsored and non-sponsored content, participants had in-depth conversations regarding their opinions and how they take purchase decisions.

Data Analysis

Focus group transcripts were subjected to thematic analysis, which includes pattern identification, systematic coding and theme development. Findings of qualitative insights and quantitative content measures were cross validated using a triangulation technique.

Data Collection and Ethical Considerations

Consent from participants was acquired, and confidentiality and anonymity were rigorously upheld. Focus group discussions were recorded, and they were expertly transcribed. Publicly accessible social media posts were used in the content analysis.

Data Analysis Content Analysis

This data set unveils whole performance data and engagement metrics for both macro and micro influencers operating with and without sponsorship programs. With their vast audience of 661K followers Arooj Fatima produces significant absolute engagement numbers (likes, comments, and shares) which makes her suitable for building brand recognition. The engagement metrics of macro influencers show reduced percentages as a function of their vast follower audience when compared to the more interactive micro influencers. The engagements rates from micro influencers reach higher levels when measured against their number of followers because their followers share a strong sense of trust and relatability toward them. This makes micro influencers suitable for niche marketing campaigns.

Non-sponsored content achieves better engagement metrics than sponsored content across all social media platforms. Audience members prominently endorse subjective posts over sponsored content because authentic and relatable material appears more genuine thus earning increased engagement metrics. Non-sponsored posts demonstrate superior interaction levels by generating 55.2K likes and 3,524 shares which proves their capability of creating powerful audience connections. Sponsored posts make direct promotion and product awareness their strength, but users tend to show less engagement because they are skeptical about the true promotional motives behind these posts. The engagement potential of sponsored content improves when it features high-quality work from reliable influencers who help build trust among audiences.



DIALOGUE SOCIAL SCIENCE REVIEW

ISSN Online: 3007-3154 ISSN Print: 3007-3146

Vol. 3 No. 4 (April) (2025)

	Category	Influencer	Influencer Name	Insta Handle	Followers	Post Type	Likes	Coments	Share
Female	Beauty	Macro	Syeda Urooj Fatir	by.rooj	661	Sponsored	7258	303	178
						Non-sponsored	55.2K	794	3524
		Micro	Warda Zafeer	wardazafeer	48.8K	Sponsored	627	33	297
						Non-sponsored	30.1K	116	11.1K
	Food	Macro	Mahnoor Saad	thefoodyfreakfromisl	502K	Sponsored	623	11	181
						Non-sponsored	144K	579	43.7K
		Micro	Aliza Anis	alizaanis	76.3K	Sponsored	655	23	506
						Non-sponsored	1000	41	101
Male	Fashion	Macro	Aizaz Hashmi	aizazhashtagmii	163K	Sponsored	12k	71	776
						Non-sponsored	16.8k	159	1631
		Micro	Maaz Ahmed	mazzimania	10.3K	Sponsored	155	7	13
						Non-sponsored	41.4k	87	22.7k
	Food	Macro	Adeel Chaudary	adeelchaudry1	1.4M	Sponsored	6693	34	1470
						Non-sponsored	33.5k	468	14.3k
		Micro	Ali Motiwala	foodstagrampk	53K	Sponsored	46	7	22
						Non-sponsored	155	146	339
	Tech	Macro	Talha Bhatti	talhabhatti	628K	Sponsored	244	4	4
						Non-sponsored	239	3	9
		Micro	Talha Irshad	mastertechpk	12.2K	Sponsored	38	5	4
						Non-sponsored	35	0	0

Audience preferences become more evident through engagement metrics which include likes and comments and sharing behavior. Users display widespread acceptance through likes, but dedicated interaction involves both making comments and sharing content. Non-sponsored content that people relate to achieves substantially greater share rates than all other posts do. Female influencers in the beauty/fashion category attract intense audience engagement due to audience alignment between visually driven aspirational content and the niche segment. The widespread reach of macro influencers works well with broad marketing efforts, but micro influencers deliver better results in developing trustful connections with specific target audiences. To maintain authenticity together with transparency in sponsored content marketers must optimize their platforms while erasing gaps between creator and target audience for delivering top-notch storytelling. To assess an influencer's effectiveness brands should measure engagement percentages instead of traditional outcome-based metrics. Research results emphasize the need to combine extended reach and engaging credibility with high-quality influencer marketing efforts to achieve the best possible outcomes.

Thematic Analysis Data Structure

Aggregate Dimensions	Second Order Themes	Description
Recognition		Participants identified sponsorship through
of	Sponsorship	product focus, discount codes, and promotional

www.thedssr.com



DIALOGUE SOCIAL SCIENCE REVIEW

ISSN Online: 3007-3154 ISSN Print: 3007-3146

Vol. 3 No. 4 (April) (2025)

Sponsored Content		tone.			
	Ease of Differentiation	Sponsored content is easily recognized when it focuses on promoting brands and lacks personal experiences.			
Content Engagement	Preference for Non-Sponsored Content Impact of Presentation Style	Participants are more likely to engage with non- sponsored content due to its perceived authenticity and relatability. Informative and well-presented content, even if sponsored, attracts more interest than silent or purely visual videos.			
Dense in d	Consistency in Content	Influencers who maintain a niche, post balanced reviews, and avoid over-promotion are trusted more.			
Perceived Trust and Credibility	Role of Follower Count	Macro-influencers are trusted for their accountability, while micro-influencers gain trust through detailed and honest reviews.			
	Brand Reputability	Trust in the product increases when reputable brands are involved, regardless of sponsorship status.			
Perceived Content Authenticity	Personal Experience vs. Over- Promotion	Authentic reviews with balanced pros and cons are trusted, whereas excessive praise or overly positive reviews are seen as suspicious.			
Authenticity	Balanced Reviews	Videos with honest and personal experiences are perceived as more trustworthy than those that are overly promotional.			
Consumers'	Pre-Purchase Research	Participants rely on additional sources like comments, reviews, and multiple influencer opinions before making purchases.			
Purchase Behavior	Impact of Sponsored Content	Sponsored posts positively influence purchase decisions when paired with credible influencers, reputable brands or high-quality video production.			

Recognition of Sponsored Content

Digital marketing research requires urgent investigation of Sponsored Content recognition processes. The presence of promotional content cues helps consumers recognize sponsored posts such as a focus on the promoted product, discount codes, or a promotional tone according to research of Van der Bend et.al. (2023).

I can feel that this video is sponsored because of influencer body language and product in video is promoted a lot. (Focus group # 3) If they gave any discount code it means that it's sponsored. (Focus group # 2)

These signals help viewers to differentiate between organic and paid endorsements. Studies demonstrate that promotional content stands out more to users because it puts product branding instead of personal narrative and

www.thedssr.com



ISSN Online: 3007-3154 ISSN Print: 3007-3146

DIALOGUE SOCIAL SCIENCE REVIEW

Vol. 3 No. 4 (April) (2025)

storytelling (Venciute et.al., 2023).

It is sponsored because the influencer is telling the specifications and directly promoting it and not telling his experience about that product and drawbacks of the product. (Focus group # 4).

Audience interpret content without authentic elements as a warning sign to understand its commercial nature. As per Cheah, Koay and Lim (2024), users today have expanded their capabilities to identify sponsored content by noticing cues which include promotional language and product displacement.

I saw the first video and I got to know it easily that It's unsponsored. Because there was no focus on any specific product, nor did she name any brand. (Focus Group # 1)

He is highlighting the brand so much that he is telling us about each and everything, so it seems sponsored. (Focus group # 2)

A research article published in the Journal of Interactive Marketing shows disclosure markers function as vital signals to recognize sponsored content because viewers have developed enhanced abilities to detect sponsored materials (Cheah, Koay and Lim, 2024).

Content Engagement

Research found viewers choose non-sponsored content over other types because they attach greater value to authentic experiences and relate better to nonpromotional messages (QuanQuan and YaTing, 2023). When content appears authentic instead of commercial it attracts greater consumer engagement. The way content appears to viewers influences their level of engagement.

We will like, share or maybe comment on a non-sponsored video. (Focus Group # 1)

if I compare sponsored vs non-sponsored video, non-sponsored seems more attractive. (Focus Group # 1)

Organized and educational sponsored content generates stronger user engagement. Research by Sun, Zhou and Yang (2023) demonstrates that viewers pass by silent or visual videos unless they hold engaging content.

The video that has information is engaging us. But in the silent one, your mind can get diverted somewhere. (Focus group # 4)

High-quality engaging content serves critical value for the audience regardless of whether sponsorship exists or not. A study by Ong, Sun and Ito (2024) shows that transparent content which includes precise sponsorship information does better with consumers. According to their studies honest sponsorship disclosure preserves content worth while simultaneously improving content credibility.

Quality of the promotional video also matters. If a micro influence who has less follower made a good video in which product is presented well and attractive, I will engage. (Focus Group # 1) Perceived Trust and Influencer's Credibility

Influencer marketing success depends heavily on how authentic the content presented is. The public trusts influencers directly proportional to the consistency with which their content remains authentic. The reputation of influencers improves when they maintain focused niches while showing clear views and presenting balanced product reviews according to Spörl-Wang, Krause and Henkel (2024).

But if an influencer does not promote every other brand or product,

www.thedssr.com



ISSN Online: 3007-3154 ISSN Print: 3007-3146

Vol. 3 No. 4 (April) (2025)

he has a niche and works according to his target audience, and he provides genuine reviews on the products focusing on both pros and cons of the product, then we think that influencer is trustworthy. (Focus group # 3)

An influencer's trustworthiness rises according to how many followers they have. The large audience dimension of macro-influencers establishes trust by appearing responsible but micro-influencers earn trust through detailed authentic content which directly connects with their smaller user base (Musiyiwa and Jacobson, 2023).

If he has less followers, I will have doubts about the product. If he has followers in lacs and he has been working for so many years in that industry. So, I will say that what he is saying is right. (Focus Group # 1)

We will trust macro influencer more because he will be conscious about his/her followers because if any product that he promoted will end up as scam, his/her followers will complain to him. (Focus group # 2)

However, Research by Kay et.al. (2023) shows that micro-influencers create increased engagement because their followers believe they present genuine content and maintain stronger relationships. A brand's reputation stands as the foundation for trust. The reputation of brands maintains its central function as a key factor when consumers make purchase decisions. According to the Chang and Wu (2024) showed that brand reputation serves as an essential heuristic during consumer information processing specifically in digital marketing settings with reduced product experience availability.

If influencer is promoting a product of a well-established brand. Then we will buy that product because of the brand reputation. (Focus Group # 1)

Perceived Content Authenticity

Audiences base their understanding of influencer content through authenticity levels. Consumers place greater trust in reviews that include both pros and cons, as they reflect a genuine evaluation of the product or service (Hernandez-Mendez and Baute-Diaz, 2024).

If an influencer is just praising the product or brand, he/she emphasizes something, and unnecessarily shows excitement for it, then it feels like it's fake. (Focus group # 3)

I think sponsored content is less authentic because they promote a brand or product for money, so it becomes suspicious. (Focus group # 3)

Pure positive praise, which is overdone by influences, causes audiences to doubt their credibility. Influencer videos that incorporate personal stories and relevant real-life accounts accompanied by fair perspectives earn more audience trust (Joshi et.al., 2023). Transparency remains essential as an influencer marketing pillar because it requires honest disclosure from influencers.

If in the video, influencer is considering both pros and cons of the product or sharing his/her experience, then content seems authentic. (Focus # 4)

If I trust an influencer, then whatever she/he promotes, I assume that it's authentic. (Focus Group # 1)

www.thedssr.com



ISSN Online: 3007-3154 ISSN Print: 3007-3146

DIALOGUE SOCIAL SCIENCE REVIEW

Vol. 3 No. 4 (April) (2025)

Consumers' Purchase Behavior

Consumer buying decisions depend heavily on lengthy pre-purchase information gathering activities. According to Hudders and Lou (2023) consumers use external feedback such as product comments and reviews with influencer opinions from multiple sources to understand product quality and reliability.

I will not decide after watching one video, if I will research more about the product, will look at the comments and see other reviews. (Focus group # 3)

We will not judge after watching just videos, opinion will build after some time, after watching more videos and reviews. (Focus group # 2)

If the influencer has many followers, we will trust him/her, but we will also do research about the product before buying it. (Focus Group # 1)

The intent to purchase increases when sponsors use credible influences combined with high production values in their content promotion. Consumers become more inclined to buy products whose perceived value increases through both influencer trust and professional content presentation (Cheah, Koay and Lim, 2024).

If the video is attractive, and the quality is good, the influencer has explained the product details, then we will consider that product for purchase. (Focus group # 2)

If I trust an influencer, I will buy product on influencer's recommendation because influencer proved his credibility among his followers by not promoting product blindly. He gives genuine reviews only. (Focus group # 4)

According to Venciute et.al. (2023), authentic sponsored content having valuable information leads consumers to form positive purchase intentions. The findings of this research demonstrate that consumers base their decision on influencer credibility, brand reputation as well as content production quality.

If an influencer is promoting a well-reputed brand, then we will think about purchasing from that brand. (Focus group # 3) Discussion

Participants view sponsored content as inauthentic because promotional messaging makes it hard for them to relate with the content. Participants quickly recognize sponsoring elements through product emphasis and discount codes leading them to delay their interactions. The data demonstrates that posts without commercial backing receive better reactions from users through achieved higher like totals along with enhanced comment and sharing rates. An unsponsored Instagram post achieved greater interaction from followership resulting in 55.2K likes and 3,524 social shares than a similar sponsored post earned only 7,258 likes and 178 social shares.

Analysis of both datasets confirms that user-directed content produces superior engagement metrics. Research demonstrates that users respond more strongly to non-sponsored social media posts because they appear authentic even though quantitative measures show non-sponsored content earn higher engagement levels than sponsored content. Audience engagement documented through Shares and comments reaches its peak with non-sponsored content.

The study shows that macro influencers generate stronger brand awareness

www.thedssr.com



ISSN Online: 3007-3154 ISSN Print: 3007-3146

DIALOGUE SOCIAL SCIENCE REVIEW

Vol. 3 No. 4 (April) (2025)

through their extensive reach, however micro influencers build better trust with their specific audiences. Analysis results indicate that although macro influencers obtain numerous total engagement interactions, they receive fewer percentage engagement from their large audience network. Micro influencers including Warda Zafeer demonstrate robust engagement metrics because they create supportive and responsive fan bases.

Qualitative findings demonstrate that trusted influencer relationships develop when niche influencers deliver unbiased reviews. Quantitative data confirms the research findings by demonstrating better audience participation occurs with influencers who employ non-sponsored authentic storytelling. The focus group participants revealed doubts about promotional content which corresponded to decreased measurements of user engagement with sponsored posts. The two datasets illustrate how content quality remains the primary factor in audience engagement. Research from qualitative data demonstrates that participants choose informative and visually appealing content while analysis of social media data reveals higher engagement for non-sponsored posts with enhanced content.

Conclusion

The research shows how transparency plays a critical role in influencer marketing while influencing consumer involvement and trust formation and purchasing actions. Influencers generate better social reach results through nonpromotional content than sponsored posts do. People consider non-sponsored content more authentic because it seems ultimately consisted with their experiences and interests. Micro influencers maintain smaller followings, but their followers demonstrate tremendous brand loyalty which results in superior engagement outcomes than macro influencers. Though their audience size is smaller micro influencers serve key roles in achieving wide brand exposure with their impressive connectivity. Transparent sponsorship disclosures represent a fundamental necessity, but audiences remain doubtful unless these statements accompany objective and fair reviews. The audience prefers authentic information which includes both useful aspects and potential disadvantages of products provided by influencers. The creation of trust and credibility through authentic disclosure forms the base for maintaining lasting consumer relationships and steering purchasing behavior. Influencer marketing success depends on achieving harmony between authentic delivery with clear disclosure and high-grade material presentation.

Implications

Researchers established transparency alongside authenticity along with superior content as determinants for effective influencer marketing strategies. The research emphasizes that brands must collaborate with influencers whose values match their branding while demonstrating credibility through authentic content that remains balanced. Transparent mentions of sponsorship create dual benefits by establishing consumer trust and complying with laws which protect both trust and ethical advertising standards. The research data provides regulators with insights to request improved consumer disclosure protocols through stricter clarity standards. According to this research, influencers need to blend their promotional material with authentic customer reviews along with narratives that connect with their audience base. Recorded content provides trust foundations

www.thedssr.com



ISSN Online: 3007-3154 ISSN Print: 3007-3146

DIALOGUE SOCIAL SCIENCE REVIEW

Vol. 3 No. 4 (April) (2025)

which maintain audience connection throughout sustained relationships.

Recommendations and Future Research Directions

To maximize the effectiveness of influencer marketing, brands should strategically use both macro and micro influencers. Macro influencers, with their extensive range, are well-suited for brand awareness campaigns, while micro influencers excel in generating high engagement rates and trust within niche markets. Sponsored content must be carefully crafted to include transparent disclosure, balanced storytelling, and visually appealing presentations to mitigate skepticism and build credibility. Additionally, brands should prioritize evaluating influencers based on engagement rates rather than absolute metrics, as this provides a more accurate measure of their effectiveness. Collaboration with influencers across diverse niches, such as beauty, fitness, and technology, can help reach varied consumer segments and amplify campaign impact.

Researchers need to examine how consumers respond to various sponsorship disclosure formats including explicit content, implicit approaches or cases without express disclosure. Research focusing on long periods of time lets us understand how transparency in influencer ads affects both brand trust and customer loyalty development throughout multiple time epochs. The increasing presence of TikTok and live shopping features warrants academic investigation into their effect on consumer understanding of sponsored content. Studies comparing different industries would help identify department-specific best practices which exist in influencer marketing. Clarity in sponsorship transparency requires evaluation via a study of consumer behavior across various cultural backgrounds and geographic areas to produce customized strategies for worldwide and localized approaches.

References

- Apostol, I. G., & Zaharia, G. E. (2023). Consumer Perception Research on Online Influencer Marketing: A Review of Key Findings and Implication. *Ovidius University Annals, Economic Sciences Series, 23*(1), 554-558.
- Audrezet, A., De Kerviler, G., & Moulard, J. G. (2020). Authenticity under threat: When social media influencers need to go beyond self-presentation. Journal of Business Research, 117, 557–569.
- Bala, R., Kumar, V., & Sharma, R. (2024). Navigating Consumer Engagement: Unveiling the Influence of Social Media Influencers. In Global Perspectives on Social Media Influencers and Strategic Business Communication (pp. 273-290). IGI Global.
- Boerman, S. C., et al. (2017). The effects of sponsorship disclosure on YouTube video viewing behavior.
- Boerman, S. C., Willemsen, L. M., & Van Der Aa, E. P. (2017). "This post is sponsored": Effects of sponsorship disclosure on persuasion knowledge and electronic word of mouth in the context of Facebook. Journal of Interactive Marketing, 38, 82–92.
- Boerman, S.C. (2020), "The effects of the standardized instagram disclosure for micro- and mesoinfluencers", Computers in Human Behavior, Vol. 103, pp. 199-207.
- Bu, Y., Parkinson, J., & Thaichon, P. (2022). Influencer marketing: sponsorship disclosure and value co-creation behaviour. *Marketing Intelligence &*

www.thedssr.com



ISSN Online: 3007-3154 ISSN Print: 3007-3146

DIALOGUE SOCIAL SCIENCE REVIEW

Vol. 3 No. 4 (April) (2025)

Planning, 40(7), 854-870.

- Campbell, C. and Farrell, J.R. (2020), "More than meets the eye: the functional components underlying influencer marketing", Business Horizons, Vol. 63 No. 4, pp. 469-479.
- Carr, C.T. and Hayes, R.A. (2014), "The effect of disclosure of third-party influence on an opinion leader's credibility and electronic word of mouth in two-step flow", Journal of Interactive Advertising, Vol. 14 No. 1, pp. 38-50.
- Chang, S. T., & Wu, J. J. (2024). A content-based metric for social media influencer marketing. *Industrial Management & Data Systems*, 124(1), 344-360.
- Cheah, C. W., Koay, K. Y., & Lim, W. M. (2024). Social media influencer overendorsement: Implications from a moderated-mediation analysis. *Journal of Retailing and Consumer Services*, *79*, 103831.
- Chen, Y., & Smith, A. N. (2023). What drives digital engagement with sponsored videos? An investigation of video influencers' authenticity management strategies. Journal of the Academy of Marketing Science, 51, 198–221.
- De Veirman, M., & Hudders, L. (2020). Disclosing sponsored Instagram posts: The role of material connection with the brand and message-sidedness when disclosing covert
 - advertising.InternationalJournalofAdvertising,39(1),94–130.
- De Veirman, M., Cauberghe, V., & Hudders, L. (2017). Marketing through Instagram influencers: The impact of number of followers and product divergence on brand attitude. InternationalJournalofAdvertising,36(5),798–828.
- De Vries, L., et al. (2012). Social media marketing: A review of influencer marketing.
- Federal Trade Commission (2015). Native advertising: A guide for businesses. Federal Trade Commission. https://www.ftc.gov/tips-advice/businesscenter/guidance/native-advertising-guide-businesses.
- Forbes(2016).Influencersarethenewbrands.https://www.forbes.com/sites/debor ahweinswig/2016/10/05/influencers-are-the-new-brands/.
- Forbes(2020).Thefiveinfluencerselectioncriteriamostbrandsmiss.https://www.forbes.com/sites/forbesagencycouncil/2020/10/23/the-five-

influencerselection-criteria-most-brands-miss/?sh=37368db4144c.

- Friestad, M., & Wright, P. (1994). The persuasion knowledge model: How people cope with persuasion attempts. Journal of Consumer Research, 21(1), 1–31.
- Friestad, M., & Wright, P. (1994). The persuasion knowledge model: How people cope with persuasion attempts. Journal of Consumer Research, 21(1), 1–31.
- Giuffredi-Kahr, "A., Petrova, A., & Mal" ar, L. (2022). Sponsorship disclosure of influencers–a curse or a blessing? Journal of Interactive Marketing, 57(1), 18–34.
- Haenlein, M., Anadol, E., Farnsworth, T., Hugo, H., Hunichen, J., & Welte, D. (2020). Navigating the new era of influencer marketing: How to be successful on Instagram, TikTok, & Co. California Management Review, 63(1), 5–25.
- Hernández-Méndez, J., & Baute-Díaz, N. (2024). Influencer marketing in the promotion of tourist destinations: mega, macro and micro-influencers. *Current Issues in Tourism*, *27*(8), 1332-1342.
- Hibbert, S., Smith, A., Davies, A., & Ireland, F. (2007). Guilt appeals: Persuasion

www.thedssr.com



ISSN Online: 3007-3154 ISSN Print: 3007-3146

Vol. 3 No. 4 (April) (2025)

knowledge and charitable giving. Psychology & Marketing, 24(8), 723–742.

- Hudders, L., & Lou, C. (2023). The rosy world of influencer marketing? Its bright and dark sides, and future research recommendations. *International Journal of Advertising*, *42*(1), 151-161.
- Influencer Marketing Hub. (2023). Influencer Marketing Benchmark Report.
- Joshi, Y., Lim, W. M., Jagani, K., & Kumar, S. (2023). Social media influencer marketing: foundations, trends, and ways forward. *Electronic Commerce Research*, 1-55.
- Karagür, Z., Becker, J. M., Klein, K., & Edeling, A. (2022). How, why, and when disclosure type matters for influencer marketing. *International Journal of Research in Marketing*, *39*(2), 313-335.
- Kay, S., Mulcahy, R., Sutherland, K., & Lawley, M. (2023). Disclosure, content cues, emotions and behavioural engagement in social media influencer marketing: an exploratory multi-stakeholder perspective. *Journal of Marketing Management*, 39(7-8), 550-584.
- Kay, S., Mulcahy, R. and Parkinson, J. (2020), "When less is more: the impact of macro and micro social media influencers' disclosure", Journal of Marketing Management, Vol. 36 Nos 3-4, pp. 248-278.
- Kim, D. Y., & Kim, H.-Y. (2021). Influencer advertising on social media: The multiple inference model on influencer-product congruence and sponsorship disclosure. Journal of Business Research, 130, 405–415.
- Kim, D. Y., et al. (2019). Influencer marketing: Social media influencers as a marketing channel.
- Kumar, R., Prabha, V., Kumar, M., Rehal, P., Samanta, P., & Singh, P. K. (2024). Influencer Marketing: A Review and Research Agenda Using VOSviewer. *Abhigyan*, 09702385241289368.
- Liao, J., & Chen, J. (2024). The authenticity advantage: How influencer authenticity management strategies shape digital engagement with sponsored videos. *Journal of Business Research*, *185*, 114937.
- Lou, C., & Kim, H. (2021). Effectiveness of sponsorship disclosure in influencer marketing.
- Lu, L.C., Chang, W.P. and Chang, H.H. (2014), "Consumer attitudes toward blogger's sponsored recommendations and purchase intention: the effect of sponsorship type, product type, and brand awareness", Computers in Human Behavior, Vol. 34, pp. 258-266.
- Mediakix (2021). Influencer tiers for the influencer marketing industry. https://mediakix.com/influencer-marketing-resources/influencer-tiers/.
- Musiyiwa, R., & Jacobson, J. (2023). Sponsorship disclosure in social media influencer marketing: The algorithmic and non-algorithmic barriers. *Social Media*+ *Society*, 9(3), 20563051231196870.
- Ong, Y. X., Sun, T., & Ito, N. (2024). Understanding followers' processing and perceptions of social media influencer destination marketing: Differences between# Millennials and# GenZs. *Journal of Hospitality and Tourism Management*, 60, 194-207.
- QuanQuan, L., Yu, S. K., & YaTing, Y. (2023). The Effects of Sponsorship Disclosure in Short-Form Video: A Moderated Mediation Model of Sponsorship Literacy and Perceived Features of Sponsored Short-Form Video. Available at SSRN 4461075.
- Schouten, A. P., Janssen, L., & Verspaget, M. (2020). Celebrity vs. influencer

www.thedssr.com



ISSN Online: 3007-3154 ISSN Print: 3007-3146

DIALOGUE SOCIAL SCIENCE REVIEW

Vol. 3 No. 4 (April) (2025)

endorsements in advertising: The role of identification, credibility, and product endorser fit. International Journal of Advertising, 39(2), 258–281.

- Sokolova, K., & Kefi, H. (2019). Instagram and YouTube bloggers promote it, why should I buy? How credibility and parasocial interaction influence purchase intentions. Journal of Retailing and Consumer Services, 53.
- Spörl-Wang, K., Krause, F., & Henkel, S. (2025). Predictors of social media influencer marketing effectiveness: a comprehensive literature review and meta-analysis. Journal of Business Research, 186, 114991.

Statista

(2018).

Influencercharacteristics.https://www.statista.com/statistics/431682/influencer-leading-characteristics-worldwide/.

- Stubb, C., & Colliander, J. (2019). "This is not sponsored content" The effects of impartiality disclosure and e-commerce landing pages on consumer responses to social media influencer posts. Computers in Human Behavior, 98, 210–222.
- Stubb, C., Nystrom, "A.-G., & Colliander, J. (2019). Influencer marketing: The impact of disclosing sponsorship compensation justification on sponsored content effectiveness. Journal of Communication Management, 23(2), 109–122.
- Sun, C., Zhou, D., & Yang, T. (2023). Sponsorship disclosure and consumer engagement: Evidence from Bilibili video platform. *Journal of Digital Economy*, 2, 81-96.
- Szakal, A. C., Brătucu, G., Ciobanu, E., Chiţu, I. B., Mocanu, A. A., & Ialomiţianu, G. (2024). Exploring Influencing Marketing—Consumer Insights and Creators' Perspectives. Sustainability, 16 (5), 1845.
- Uzunoğlu, E., & Misci Kip, S. (2022). Brand communication through digital influencers.
- Van der Bend, D. L., Gijsman, N., Bucher, T., Shrewsbury, V. A., van Trijp, H., & van Kleef, E. (2023). Can I@ handle it? The effects of sponsorship disclosure in TikTok influencer marketing videos with different product integration levels on adolescents' persuasion knowledge and brand outcomes. Computers in human behavior, 144, 107723.
- Venciute, D., Mackeviciene, I., Kuslys, M., & Correia, R. F. (2023). The role of influencer–follower congruence in the relationship between influencer marketing and purchase behaviour. *Journal of Retailing and Consumer Services*, 75, 103506.
- Waltenrath, A. (2024). Consumers' ambiguous perceptions of advertising disclosures in influencer marketing: Disentangling the effects on current and future social media engagement. *Electronic Markets*, *34*(1), 8.
- Wojdynski, B. W., & Evans, N. J. (2016). Going native: Effects of disclosure position and language on the recognition and evaluation of online native advertising. Journal of Advertising, 45(2), 157–168.
- Zhou, S., Barnes, L., McCormick, H., & Cano, M. B. (2021). Social media influencers' narrative strategies to create eWOM: A theoretical contribution. International Journal of Information Management, 59, Article 102293.